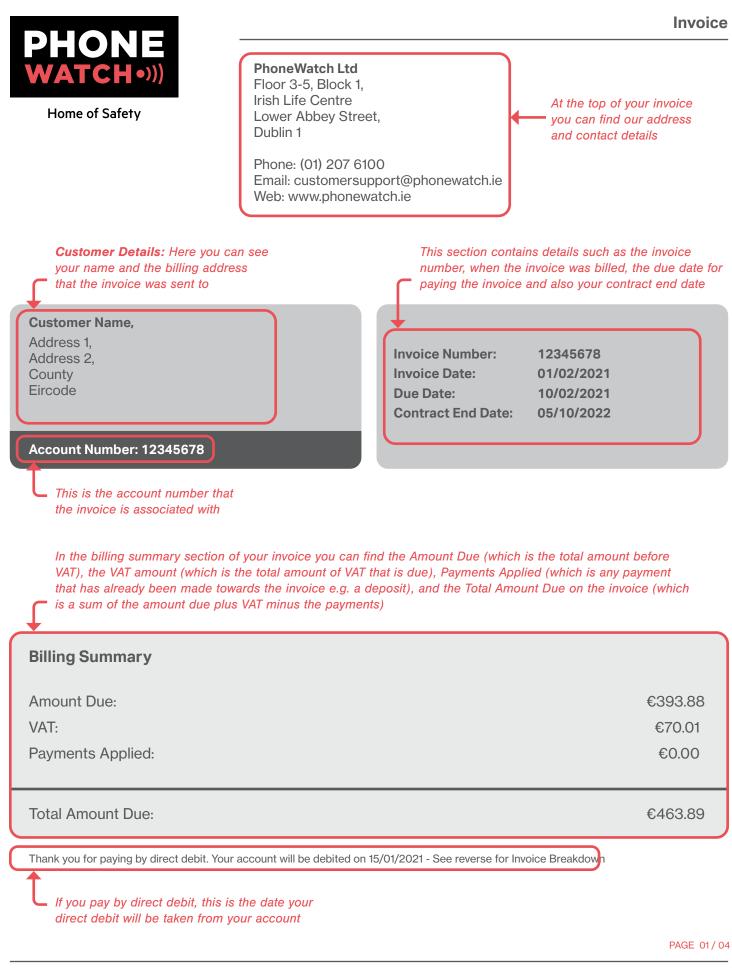
Your PhoneWatch Invoice Explained





This section of the invoice shows where you can find our terms and conditions

It also highlights the importance of keeping your keyholders and verification word up to date. If you are looking to update your keyholders you can visit: https://www.phonewatch.ie/keyholders

PAYMENT METHODS

DIRECT DEBIT

If you need to set up a direct debit please call us on 0818 753 753

CREDIT/DEBIT CARD

If you received an SMS from us, you can pay securely by credit or debit card through the payment link included in this SMS.

If you have not received an SMS, please call our customer support team on O818 753 753 and we can resend you the link

CHEQUE

Cheques should be made payable to PhoneWatch Ltd. (Address stated above) Please include your account number (stated above) on the back of the Cheque

> The various payment methods we accept can be seen in this section of the invoice

YOUR SERVICE

YOUR PHONEWATCH COVER INCLUDES

- 24/7 Monitoring of your home
- 24/7 Customer Support
- Lifetime Guarantee on Your Alarm System *
- Alarm maintenance via remote support or an on site visit
- Emergency Break-In Repairs Cover

*Excludes Batteries

Here you can see a breakdown of what is included in the monitoring & maintenance service we provide

TERMS & CONDITIONS

To view the latest version of the terms and conditions related to your service please visit:

www.phonewatch.ie/terms-and-conditions

KEYHOLDERS & VERIFICATION WORD

Its really important you keep your keyholders and verification word up to date. These are vital to ensure your alarm is acted upon. Log onto to phonewatch.ie/keyholders for further information

QUESTIONS?

We're always here to help: Chat: phonewatch.ie/customer support Call: 0818 753 753

Should you ever need to contact us, here's how to get in touch

A full breakdown of your invoice is shown here

If your invoice is a renewal invoice it will show the billing period. This may be an annual period or a monthly period

If your invoice is for a recent installation or service appointment, this will display any components that were installed

INVOICE BREAKDOWN

Description	Quantity	Price	Billing Period	Amount
Monthly Maintenance Service	12.00	15.83	23/12/2019 22/12/2020	€189.92
Monthly Monitoring Service	12.00	19.02	23/12/2019 22/12/2020	€228.26
Monthly Subscription Add-ons	12.00	2.68	23/12/2019 22/12/2020	€32.13
Monthly Subscription Add-ons	12.00	2.68	23/12/2019 22/12/2020	€32.13
Total before VAT VAT breakdown 13.5% 23%				€482.44 €30.82 €53.38
Total VAT				€84.20
Total after VAT				€566.64

This section also shows the VAT breakdown. Due to offering both monitoring and maintenance as part of our service different VAT rates apply

Monitoring service is charged at 23% VAT

Maintenance service is charged at 13.5% VAT

Your PhoneWatch Invoice Explained

This section displays PhoneWatch's top safety tips for keeping you and your family safe

PHONEWATCH SAFETY TIPS

- Arm your alarm, whether you're home or away. Remember, you're 4 times safer with PhoneWatch, but only when you arm your alarm*
- Don't update Social Media about your holiday plans
- Manage your spare keys, don't keep them outside. Give them to a trusted neighbour
- Close your windows & lock your doors when you're not home
- Always keep in mind home fire safety, develop a fire safety plan for you and your family
- * When compared to the national burglary rates reported by the Central Statistics Office (CSO), you are 4 times less likely to experience a break in as a PhoneWatch

Here you can find information on our refer a friend offer if you have any friends or family members who would like to join PhoneWatch

REFER A FRIEND OFFER

- Introduce a friend to PhoneWatch today and they'll save €50. Not only that but you'll get 3 months monitoring completely free of charge as a thank you from us!
- To refer a friend visit: https://www.phonewatch.ie/ customer/referrals