



**SECTOR
ALARM**

Tranquilidad para tu vida

User manual for your
alarm system

System: Domonial

Welcome to Sector Alarm

Thank you for choosing our alarm system!

This user manual will provide you with support in the daily use of your system. We recommend that you read the manual in order to fully understand how your alarm works.

We hope that this alarm will assist you over many years, keeping you and your family safer on a daily basis.

Over the first few pages, you will find a brief description about how your alarm works. You can get in touch with our customer service team at any time if you have any questions.

Tel: 910 00 88 66

Always activate your alarm!

Customer service team

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Customer number

Installation number



Easy-to-use alarm system

The following will give you information about the most important functions of your alarm.


Activate "Away" mode (activate the entire alarm system)

- Press  and enter your personal code or place the smart key tag over the alarm symbol on the control panel.
- Press  on the remote control.

Activate "At Home" mode (activates part of the alarm system*)

- Press  and enter your personal code or place the smart key tag over the alarm symbol on the control panel.
- Press  on the remote control.

Disconnect the alarm system:

- Enter your personal code or place the smart key tag over the alarm symbol on the control panel.
- Press  on the remote control.

*"At Home" mode is programmed according to your needs.

The Sector Alarm installer will programme the alarm according to your preferences.

Contents

Image processing clause	5
How to use the control panel	6
Signal lights on the control panel	7
How to use the alarm system	8–11
Activating via the control panel	8
Activating via the remote control	9
Deactivating via the control panel	10
Deactivating via the remote control	10
Emergency buttons	11
Maintenance and advice	11
Information about the most common components	12–13
Smart solutions	14
The Sector Alarm mobile app	14
"My Pages" customer area	14
Private Security Act	15

Image processing clause

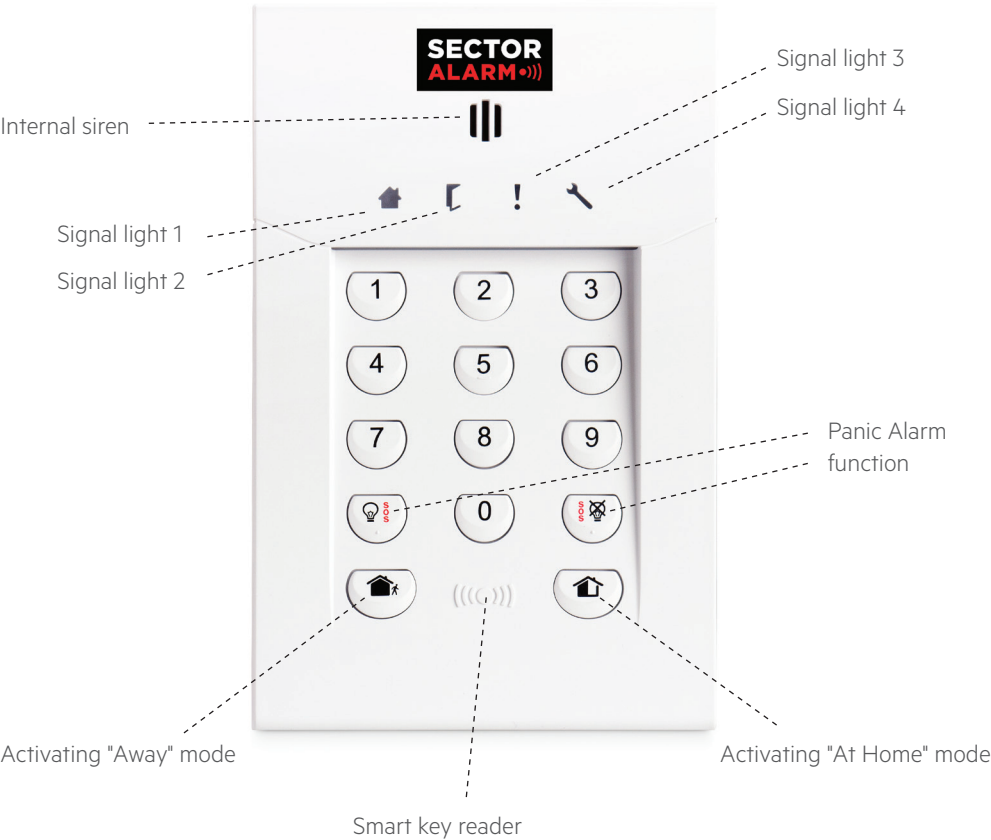
The following clause defines how images should be processed when transferred within systems equipped with one or more detectors with cameras installed.

- Photos will only be taken in the case of an alarm activation. Nobody will be able to access the cameras from outside.
- The images will be used solely as aids in the management of alarm activation, in other words, in order to evaluate and determine the cause of an activation.
- The taking of photographs within the home and the storage of photos taken will occur in compliance with the requirements set out by the Police Authorities and applicable legislation regarding Data Protection.
- All of the images received will be stored for 21 days and they will be deleted automatically, without leaving a trace, once this period has elapsed. The only exception relates to images that capture the commission of a criminal offence, which will be stored for as long as is necessary in order to fulfil the duty of collaboration with State Security Forces and Corps that is required from Security Companies.
- Only the alarm operators and Police Authorities will have access to the images received.

How to use the control panel

The control panel is used to activate or deactivate the alarm system by means of a personal code or smart key tag.

The control panel is equipped with an internal siren and a smart key tag reader at the bottom-centre.



Signal lights on the control panel

There are four signal lights on the front of the control panel. These indicate the current status of the alarm system.



Light 1 – alarm system activated

On: The alarm system is fully activated in "Away" mode.

Flashing: Parts of the alarm system are activated in "At Home" mode.

Off: The system is deactivated.



Light 2 – alarm triggered

On: The alarm system has been triggered or one of the detectors is unable to be activated. This could be because a door or window protected with a magnetic sensor is open, for example.

Flashing: There is an alarm in the alarm system's memory which needs to be rearmed.

Off: The alarm system is ready to be activated.



Light 3 – system error

On: An error has occurred in the alarm system.

This could be due to a problem with the battery or power supply, for example, or because of a problem with sensor monitoring, an error with the GSM/GPRS or interferences.

Contact the customer service team for assistance.

Flashing: There is an error in the alarm system's memory which needs to be rearmed.

Off: The system is free of errors.



Light 4 – tamper alarm

On: A tamper alarm has been triggered in the system.

Flashing: There is a tamper alarm in the alarm system's memory which needs to be rearmed.

Off: The system is free of tamper alarms.

Rearming alarms

You can rearm the alarm system by entering your personal code or using your smart key tag. If there are various alarms triggered in the system memory, you will need to repeat the rearming process until LED lights 2, 3 and 4 are all switched off.

How to use the alarm system


The Domonial system is easy and convenient to operate using the control panel, remote control or smart key tag.

Activating via the control panel

"Away" mode (activates the entire alarm system)

Close all of the exterior doors and windows before activating the system.

Press  and enter your personal code or use the smart key fob.

The light  will light up for one minute before switching off again.

A warning alert will sound for a moment as you leave. In the case of a system error, a warning tone will be emitted. You should rectify the system error and then try to activate the system again.

"At Home" mode (activates part of the alarm system*)

Close all of the exterior doors and windows before activating the system.

Press  and enter your personal code or use the smart key fob.

The light  flash until the alarm is activated.

No warning alert will sound as you leave. In the case of a system error, a warning tone will be emitted. You should rectify the system error and then try to activate the system again.

*"At Home" mode is programmed according to your needs.

The Sector Alarm installer will programme the alarm according to your preferences.

Activating via the remote control

Keep in mind that the remote control activates the system instantly. You should therefore be careful not to activate the alarm until you are outside of the protected zone.

"Away" mode (activates the entire alarm system)

Close all of the exterior doors and windows before activating the system.

Press 

The LED confirmation light will light up for a few seconds to confirm activation. In the case of a system error, you will need to rectify the error and then try to activate the system again.

"At Home" mode (activates part of the alarm system*)

Close all of the exterior doors and windows before activating the system.

Press 

The LED confirmation light will light up for a few seconds to confirm activation. In the case of a system error, you will need to rectify the error and then try to activate the system again.

*"At Home" mode is programmed according to your needs.
The Sector Alarm installer will programme the alarm according to your preferences.



Deactivating via the control panel

Deactivate

The entire system will be deactivated, regardless as to whether it was in "Away" mode or "At Home" mode.

Enter your personal code or use the smart key tag.

The light  will switch off.

When somebody enters the property, the system will generate a sound to indicate that it is necessary to deactivate the alarm system.

Deactivating via the remote control

Deactivate

The entire system will be deactivated, regardless as to whether it was in "Away" mode or "At Home" mode.

Press 

The LED confirmation light will light up for a few seconds to confirm activation.

When somebody enters the property, the system will generate a sound to indicate that it is necessary to deactivate the alarm system.

Panic Alarm function

For us here at Sector Alarm, the panic alarm is of great importance as it gives you additional personal security. If you need to, you can push the emergency panic alarm buttons easily either on the control panel or on the remote control. Our security personnel will come out to confirm the reason for the alarm and ensure that you and your family are safe.

Activating via the control panel

Hold down  and  at the same time and then release the buttons.

The siren will sound immediately and switch off after the alarm has been deactivated.

Activating via the remote control

Hold down  and  at the same time for a minimum of two seconds.

The siren will sound immediately and switch off after the alarm has been deactivated.

Maintenance and advice

In order to guarantee that your alarm system functions correctly:

- Check over the alarm system once per month. Contact Sector Alarm for information on how to perform a system test.
- Ensure that none of the components have been damaged.
- Clean the control panel with a dry cloth.
- Avoid exposure to the siren for prolonged periods of time.
- If you are carrying out renovations or moving furniture, make sure that you do not block or cover the zones protected by the components.
- If you are painting or wallpapering, it may be necessary to temporarily remove part of the alarm system. Please contact Sector Alarm before you do this.

Information about the most common components

Here we provide a description of the most common components. You can find more information about other components on our website, www.sectoralarm.es



Control panel

The control panel is the main unit in your alarm system. The lights enable you to easily check the status of your alarm system. The control panel is equipped with an internal siren and back lighting for the buttons.



Switchboard

The switchboard is the brain of your alarm system. It is the only component that requires an electric power supply, but it has an emergency battery in case of lost power.



Motion Sensor with Camera

Reacts and takes colour photos with flash upon the detection of motion or temperature changes, both during the day and at night.



Contact sensors for doors and windows

If the door or window is opened, the magnetic connection will be interrupted and the alarm will be activated. Used for protection at night ("At Home" mode) and to adapt the system to pets.



Contact Sensors with Shock detector

Combines two of our products in order to respond to vibrations or strong impacts and attempts to open windows or doors that are fitted with a sensor.



Water detector

Water leaks or temperature changes in the home can cause significant damage if they are not detected on time. This detector provides identification at an early stage.



Remote control with panic button

An easy-to-use remote control for the rapid activation of the alarm and smart plugs. It also has a panic button.



Smart key tags

The smart key tags can be easily used by everyone in the family. All you need to do is tap them against the control panel in order to arm or disarm the system.



Smart plugs

Using smart plugs, you can turn lights and other electrical appliances on and off using the Sector Alarm app or the "Mis Páginas" customer area on the Sector Alarm website.



Smoke detector

Responds rapidly to any smoke and activates the detector with camera in order to take photos and trigger the alarm.

Covers up to 50 square metres of open space.

Smart solutions

Our smart solutions offer you a greater level of safety and better control over your home alarm system.

Using the Sector Alarm mobile app, you can activate and deactivate the alarm, receive alerts when somebody enters or leaves, etc.

The Sector Alarm mobile app

1. Create a new account in the "Mis Páginas" customer area

Visit www.sectoralarm.es/mispaginas to register a new account, by simply entering your details and a password. You will find your customer number on your last bill.

Remember that your username should match the email address that you have already given us. After registering, you will receive a validation email. Follow the instructions provided to validate your registration.

2. Connect your alarm system to your account

Go to the "is Páginas" customer area and add one or more alarm systems to your account by entering the activation code that you received when your alarm was installed or by calling up our customer service team. You can personalise the name of each alarm system that you have saved.

3. Download and install the app

The Sector Alarm mobile app is completely free and available on the App Store, Google Play and Windows Phone Store. Log in to the app using the email address and password that you selected in "Mis Páginas". Once you have initiated a session on the app, your details will be saved automatically and you will remain connected until you decide to log out. The app will take approximately 24 hours to activate.

"Mis Páginas" customer area

"Mis Páginas" is your customer area on the Sector Alarm website. It is designed to provide you with more information about our services: you can check over your alarm system, manage your bills, programme your smart plugs, check the temperature and much more.

In order to ensure that the smart plugs and temperature detectors work correctly, the alarm system should be connected to your broadband service.

Private Security Act

Extract from the Private Security Act (Ley de Seguridad Privada)

Current regulations for alarms

As a user of security services, you should bear in mind that, in conformance with current legislation, you may incur infringements which carry sentences, and for that reason:

- It is obligatory to perform all necessary actions in order to prevent the installation from producing false alarms and triggering unnecessary callouts of the Security Forces and Corps. In this respect, it is obligatory that you maintain your security system by carrying out the preventative reviews that are prescribed, all with the objective of reaching the maximum degree of efficacy possible for your security system and ensuring reliability in the verification of the alarms that it generates.
- In the case that your security system generates false alarms due to improper functioning or use by the alarm itself, and if these have given rise to police intervention, the competent authority may require that you rectify the deficiencies that cause the false alarms, and if you do not comply with this requirement, then they may order the Alarm Receiving Centre to undertake the immediate disconnection of your security system.

