

A technician in a red shirt and tool belt is installing a window alarm on a white door. The technician is standing in front of the door, which has a small window. The alarm is being attached to the frame of the window. The technician is holding a screwdriver and is in the process of securing the alarm. The background shows a residential setting with a wooden roof and some trees.

SECTOR
ALARM•)))

User manual

Alarm system:
TOTAL CONTROL HOMES

Welcome to Sector Alarm

This user manual will provide you with support in the daily use of your system. We recommend that you read the manual in order to fully understand how your alarm works.

We hope that this alarm will assist you over many years, keeping you safer on a daily basis.

Over the first few pages, you will find a brief description about how your alarm works. You can get in touch with our customer service team at any time if you have any questions.

Always activate your alarm!

Customer service team

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Customer number

Installation number



Easy-to-use alarm system

The following will give you information about the most important functions of your alarm.

Activate Full Arm mode (activate the entire alarm system)



Press the button Activating Full Arm mode and enter your personal code or place the keytag over the keytag reader symbol on the keypad for quick arm.

Press the button Activating Full Arm mode on the remote control.

Activate Part Arm mode (activates part of the alarm system*)



Press the button Activating Part Arm mode and enter your personal code or place the keytag over the keytag reader symbol on the keypad for quick arm.

Press the button Activating Part Arm mode on the remote control.

Deactivate the alarm system:



Enter your personal code or place the keytag over the keytag reader symbol on the keypad



Press the *Deactivation button* on the remote control.

*Part Arm mode is programmed according to your needs. The Sector Alarm Security Advisor will program the alarm according to your preferences.

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Images from the camera detector

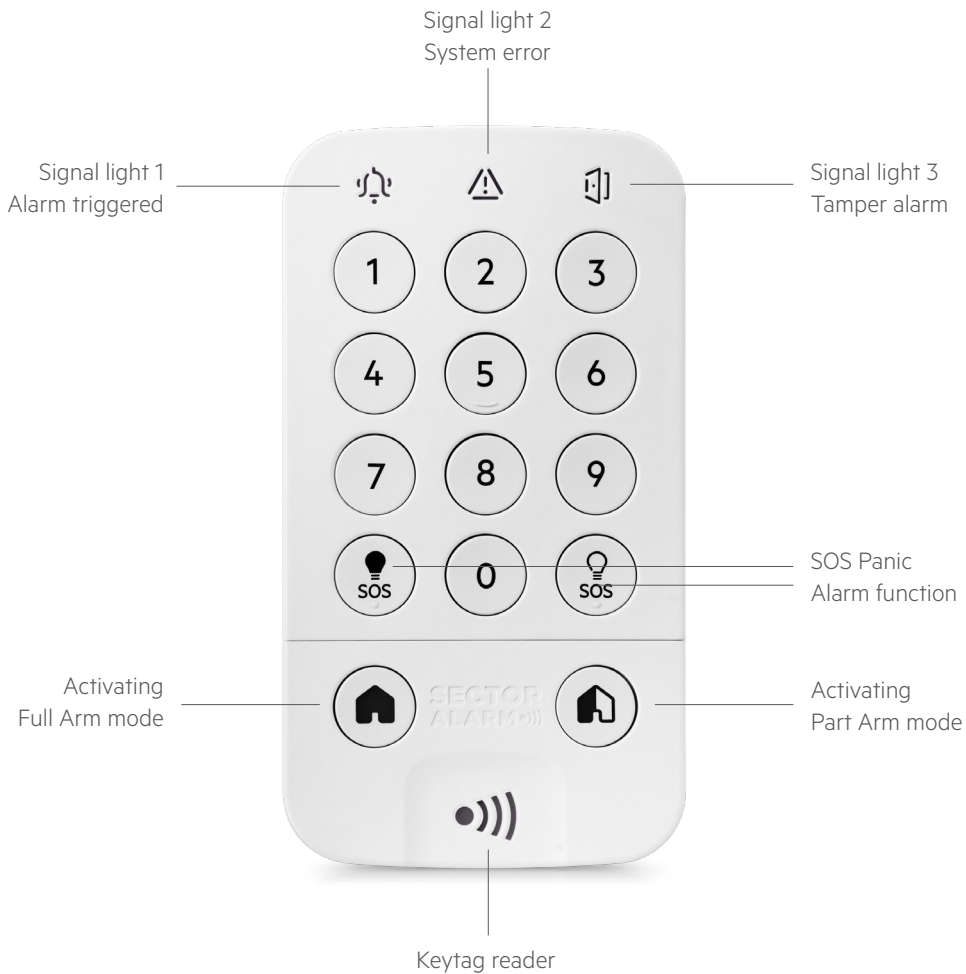
The following clause defines how images should be processed when transferred within systems equipped with one or more detectors with cameras.

- The photos taken by the sensor with camera will only be transferred to our Receiving Centre in the case that the alarm is triggered. You can view the images on your mobile in real time via the Sector Alarm App to see what is happening at your home when the alarm is on.
- Sector Alarm will only use the images to evaluate and determinate the cause of the alarm activation.
- Only the Alarm Operators, and if needed Police authorities, will have access to the images received.



How to use the keypad

The keypad is used to activate or deactivate the alarm system by means of a personal code or keytag. The keypad is equipped with a keytag reader at the bottom-centre.



Signal lights on the keypad

There are three signal lights on the front of the keypad. These indicate the current status of the alarm system.

Signal light 1 – alarm triggered



On: The alarm system has been triggered or one of the detectors is unable to be activated. This could be because a door or window protected with a magnetic sensor is open.

Flashing: There is an alarm in the alarm system's memory which needs to be reset.

Off: The alarm system is ready to be activated.

Signal light 2 – system error



On: An error has occurred in the alarm system. This could be due to a problem with the battery, power supply or because of a problem with sensor monitoring, an error with the GSM/GPRS or interferences. Contact customer service for assistance.

Flashing: There is an error in the alarm system's memory which needs to be reset.

Off: The system is free of errors.

Signal light 3 – tamper alarm



On: A tamper alarm has been triggered in the system. This could be due to failure or sabotage. Contact customer service for assistance.

Flashing: There is a tamper alarm in the alarm system's memory which needs to be reset.

Off: The system is free of tamper alarms.

Resetting

You can reset the alarm system by entering your personal code or using your keytag. If there are various alarms triggered in the system memory, you will need to repeat the rearming process until LED lights 1, 2 and 3 are all switched off.

How to use the alarm system

The alarm system is easy and convenient to operate using the keypad, remote control or keytag.

Activating using the keypad

Full Arm mode (activates the entire alarm system)

Close all of the exterior doors and windows before activating the system.



Press the button *Activating Full Arm mode* and either enter your personal code or use your keytag.

The signal light 1 will light up and flash to confirm the command before switching off again.

A warning alert will sound for a moment as you leave. In the case of a system error, a warning tone will be emitted. You should rectify the system error and then try to activate the system again.

Part Arm mode (activates part of the alarm system*)

Close all of the exterior doors and windows before activating the system.



Press the button *Activating Part Arm mode* and either enter your personal code or use your keytag.

The signal light 1 flash until the alarm is activated.

No warning alert will sound as you leave (If set to Part Arm silent). In the case of a system error, a warning tone will be emitted. You should rectify the system error and then try to activate the system again.

**Part Arm mode* is programmed according to your needs. The Sector Alarm Security Advisor will program the alarm according to your preferences.

Activating using the remote control

Keep in mind that the remote control activates the system instantly. You should therefore be careful not to activate the alarm until you are outside of the protected zone.

Full Arm mode (activates the entire alarm system)

Close all of the exterior doors and windows before activating the system.



Press the button *Activating Full Arm mode*.

The button confirmation light will light up for a few seconds to confirm activation. In the case of a system error, you will need to rectify the error and then try to activate the system again.

Part Arm mode (activates part of the alarm system*)

Close all of the exterior doors and windows before activating the system.



Press the button *Activating Part Arm mode*.

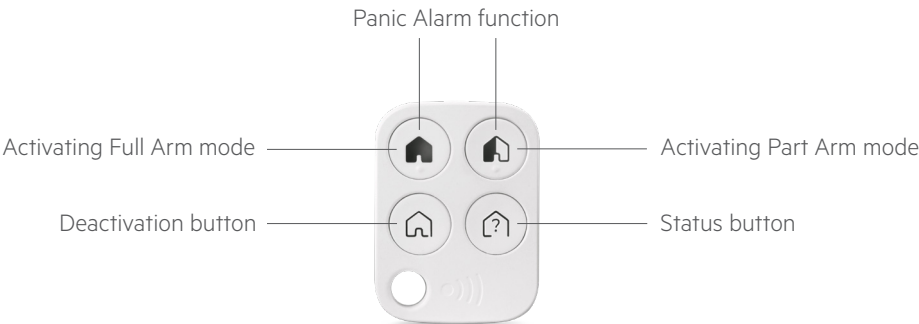
The button confirmation light will light up for a few seconds to confirm activation. In the case of a system error, you will need to rectify the error and then try to activate the system again.

Check status



To check the status of the system you press the status button with *question mark* and the button of the current panel status will light for a few seconds.

* *Part Arm mode* is programmed according to your needs. The Sector Alarm Security Advisor will program the alarm according to your preferences.



Deactivating using the keypad

Deactivate

The entire system will be deactivated, regardless as to whether it was in *Full Arm mode* or *Part Arm mode*.



Enter your personal code or use the keytag.
The system light 1 will switch off.

When somebody enters the property, the system will generate a sound to indicate that it is necessary to deactivate the alarm system.

Deactivating using the remote control

Deactivate

The entire system will be deactivated, regardless as to whether it was in *Full Arm mode* or *Part Arm mode*.



Press the button *Deactivation*.
The LED confirmation light will light up for a few seconds to confirm the command.

When somebody enters the property, the system will generate a sound to indicate that it is necessary to deactivate the alarm system.

Siren and sound

When an alarm is triggered the siren will sound. The sound will be generated from the indoor sirens and/or the high power external sirens making a constant sound that means eather an anti-burglar alarm or a panic alarm.

You will have two different sounds depending on the type of alarm.

If the sound is constant, there has been a burglar alarm or a panic alarm _____

If the sound is pulsing, the system has detected smoke - - - - -

Door signal on/off

Doors with magnetic contacts can, if desired, sound every time the door is opened. The audio signal can, for example, inform you when the children leave the house.

On the keypad press keys 1 and 3 simultaneously for at least two seconds.



Press the button *Activating Part Arm mode*.

Two signals will sound and all lights are flashing.



SOS



SOS

To activate the door signal, press the *left SOS button*.

To deactivate the door signal, press the *right SOS button*.

To save your settings, press the *right SOS button*.

After a few seconds, two signals will sound and all lights on the keypad will switch off.

Panic alarm function

For Sector Alarm the panic alarm is of great importance as it gives you additional personal security. If you need to, you can push the emergency panic alarm buttons easily either on the keypad or on the remote control. Based on the situation we will dispatch security personell to make sure you are safe.

Activating using the keypad



SOS



SOS

Push the two *SOS Panic Alarm function* buttons on the keypad at the same time and then release the buttons.

The siren will sound immediately and switch off after the alarm has been deactivated.

Activating using the remote control



Push the two upper buttons on the remote control at the same time for a minimum of two seconds.

The siren will sound immediately and switch off after the alarm has been deactivated.

Information about the most common alarm components

Here we provide a description of the most common components for the alarm system Sector Alarm TC. You can find more information about other components on our website.



Keypad

The keypad is the main unit in your alarm system. The lights enable you to easily check the status of your alarm system.



Central unit

The central unit is the brain of your alarm system. It communicates with the other components, as well as the Alarm Receiving Centre. It is the only component that requires an electric power supply, but it has an emergency battery in case of lost power.



PIR motion sensor with camera

Take flash photos when movements, temperature changes or smoke are detected. Through the Sector Alarm application, you can view the images on your mobile in real time and see what is happening at your home when the alarm is on.



Door and window contact sensor

If the door or window is opened, the magnetic connection will be interrupted and the alarm will be activated. Used for protection at night (Part Arm mode) and to adapt the system to pets.



Remote control

An easy-to-use remote control for the rapid activation of the alarm. It also has a panic alarm function.



Keytags

The keytags can be easily used by everyone. All you need to do is tap them to the control panel in order to arm or disarm the system.



Smart plug

Using smart plugs, you can turn lights and other electrical appliances on and off using the Sector Alarm app or the My Pages customer area on the Sector Alarm website.



Smoke detector

Smokes will activate the motion sensor with camera, taking photos a triggering the alarm. It covers more than 50 m2 in open spaces.



Magnetic contact with shock sensor

Combines two of our products in order to respond to vibrations or strong impacts and attempts to open windows or doors that are fitted with a sensor.



Water leakage detector

Water leaks or temperature changes in the home can cause significant damage if they are not detected on time. This detector provides identification at an early stage.

Smart solutions

Our smart solutions offer you a greater level of safety and better control over your alarm system. Using the Sector Alarm app, you can activate and deactivate the alarm, receive alerts when somebody enters or leaves, etc.

Create an account on My Pages/Sector Alarm app

By creating an account on My Pages or in the Sector Alarm app, you can check and get status from your alarm system. To create an account, you need to have your customer number available. This can be found in the documentation of your alarm system. Register an account at **<https://mispaginas.sectoralarm.es/>** or via the Sector Alarm app which you will find where apps are available. We update the app and add features continuously.



Maintenance and advice

In order to guarantee that your alarm system functions correctly:

- The system is fully supervised by Sector Alarm 24h. Sector Alarm still recommend that you do a system test every third month. Contact customer service for information on how to perform a system test.
- Ensure that none of the components have been damaged.
- Clean the keypad with a dry cloth.
- Avoid exposure to the siren for prolonged periods of time. This can cause damage to your hearing.
- If you are carrying out renovations or moving furniture, make sure that you do not block or cover the components.
- If you are painting or wallpapering, it may be necessary to temporarily remove part of the alarm system. Please contact Sector Alarm before you do this.

Caution! When activated, prolonged exposure to the alarm siren has the potential to cause damage to your hearing. In the event that the system is accidentally activated while you are on the premises please ensure you turn the alarm off immediately, if unable to do so please leave the premises. When testing the system we strongly recommended that you protect your ears at all times in order to mitigate against any potential risk of damage to your hearing.





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